

Bluesteel srl has developed a Policy on Quality, Environment and Security in order to achieve greater efficiency in the market and the best efficiency within the company, maintaining an active program of sustainable environmental protection and mitigation of security risks and health of workers.

The main objectives of this policy are the following:

Customer satisfaction

The continuous improvement of its processes

The Environmental Protection

The Staff Engagement

The mitigation of risks to the safety and health of workers

Respect for the legislation in force

The organization implements policy and seek to achieve the objectives with:

- Adopting a risk-based logic for analyzing areas and business aspects, as well as related changes, to formulate effective prevention strategies;
- understanding **Clients requests** to formalize within the prescribed time the most appropriate solutions, with hi level of service, reaching the highest customer satisfaction
- fulfill all the tasks related to their work in total safety, with the aim of **preventing damage to the environment and minimize environmental impact**
- monitor continuously all business processes, aspects and environmental impacts, the products and services received and supplied, through **monitoring and appropriate indicators**;
- carry out all activities starting from sales to installing and eventual warrenty in the workplace and with suitable equipment in order to **eliminate or mitigate the risks to the safety and health of workers**;
- **select, train and educate employees** about the aims and objectives of the System of Quality Management;
- involve the employees in the objectives of the Quality Management System established by the Management, and in the corporate objectives in general;
- enhance and promote participatory behaviors and attitudes of their staff and employees, in all the activities promoted by the company to raise the "**Culture of Quality, Environment and Safety**", encouraging self-empowerment and promoting all individual initiatives aimed at improving
- **check and select suppliers** by improving the working relationship, qualifying the more reliable;
- operate within the **laws and regulations related** to environmental management and safety, imposing ever greater goals to implement the continuous improvement of performance;
- **manage the non-compliance** and enforce the necessary actions to improve the product and therefore to reduce costs and generate more profit;
- deal **quickly and effectively** on possible environmental accidents and safety, taking appropriate corrective actions, deepen the causes that led to the accident;
- conduct **periodic examinations** of accidents and environmental risks and safety in general with the aim to verify the effectiveness of corrective actions taken and progress made ensuring compliance with this policy

Compliance with management models for the **UNI EN ISO 9001: 2008**, Environmental **ISO 14001: 2004** and Safety **UNI ISO 45001:2018** is an integral part of company policy

The Quality Manager is responsible for maintaining and updating the Management System for Quality, Environment and Safety.

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